



Thu 31/03/2022 12:48

Dear Colleagues,

Recruitment and Retention Progress in 2022

Following a meeting of the Operational Coordination Team on Tuesday, I thought it would be good to take stock on progress and celebrate success so far. Since 1st January we have recruited 79 staff which is more than 1 per working day. The efforts from those involved have not just come from HR but from local initiatives at centre level with guidance from centre managers, hiring managers and also efforts via OCT members and marketing too. There remain some roles where it's still difficult to recruit, but please be reassured that we are doing everything we can to support centres where we have had less success so far. Don't forget our  [employee referral scheme](#) where staff can receive up to £500 for each post filled.

Working Groups

FSC has a number of working groups and after a large number of staff changes and the disruption caused by Covid, the groups have all been updated. You can  [see them here](#) along with some background information about their purpose and how they work. Chairs have asked me to flag up the dates of some of the next meetings:

Finance performance & risk 9th May, 10- 12pm

Policy and influencing 19th May 3-4pm

Business intelligence and product development 26th May 3-4pm

Equality, Diversity and Inclusivity Training

Thank you to the 132 staff who have already enrolled and the 82 that have completed the EDI training course for all staff. If you haven't yet had the information cascaded to you on how to join and complete the course, please have a word with your manager as we are aiming to complete training by 7th April

Remaining alert for cyber attacks

It shouldn't come as a surprise that events in Ukraine have increased the risk of cyber attacks. Don't forget that if you receive any email that looks slightly suspicious please send it to digitalhelpdesk@field-studies-council.org Don't ever feel that doing so will be wasting the team's time.

Special Mentions

Here are just some that have been sent in recently and as I said last week, if your nominee doesn't appear this week they will shortly. Do keep sending them in.

- The admin team at Juniper Hall have nominated their office manager Su Graham. Su took on the role during the tough times in lockdown and has supported the team through a staff reorganisation. Managing London, Amersham and Juniper admin is a big task, and her calm and supportive approach has created a great working environment.
- Finally Keiron Brown has been nominated for his tireless work late into the night this week to avoid a customer relations problem when the website had a mini meltdown. I believe that this is the technical term for something that can't be fixed by turning it off and on again. Keiron went above and beyond by unpicking duplicate orders, contacting customers and organising refunds.

Welcome/ Welcome Back to FSC this week:

Sarah Fenn is joining Head Office as our new Assistant Marketing Officer

Marilyn Ponder is returning to Preston Montford and Willow Woolf is joining Castle Head both as Hospitality and Catering Assistants

Stay safe and keep well

Mark